

# News Release

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## Pacific Coast Warehouse Brings Imagination International to 100% On-Time Delivery for its Largest Customer: Wal-Mart

*Supplier Performance Metrics Up and Volumes Increasing, No Lay-offs Foreseen*

**Chino, CA** — December 2, 2008 – Pacific Coast Warehouse Corporation (PCWC), was recognized by its customer, Imagination International Corp, for significant improvements in all Supplier Performance metrics for Imagination's largest customer, Wal-Mart. PCWC improved 14% in Lead Time; brought Order Fill Rate compliance to 98% and On Time (Must Arrive By Date) to 100% compliance.

"Our customer, Imagination International, was very pleased with the scorecard and sent special thanks for significant improvement in all areas." said PCWC President Tom White. "Improvements like this are always a result of team work. Our process team is to be commended for identifying solutions and executing together. This is a job well done by people on the line."

Imagination orders shipped to Wal-Mart in 2008 already exceed prior year levels.

Concurrently, PCWC experienced an all-time record breaking outbound quantity for another client: In October, Merchsource shipped over 22,000 retail orders. Contract/Metrics Administrator Inez Veronin further announced that PCWC hasn't experienced lay offs or shift cuts due to the state of the economy. "We went to 3 shifts in August, as we always do, and we are full."

### About PCWC

Strategically located in three key Western distribution areas PACIFIC COAST WAREHOUSE is well situated to serve clients in Southern California and along the West Coast, with facilities totaling over 975,000 square feet of storage space, housing a variety of (ASI inspected food grade) grocery and health and beauty aids clients. All are served by Union Pacific/Southern Pacific rail. In addition to warehousing, PCWC offers a full complement of services for its customers, including distribution, transportation, on-site fulfillment and unique technology advantages from house-developed systems. Visit [www.pcwc.com](http://www.pcwc.com) for more information, or contact *Inez Veronin*, CMA, (909) 590-1740, ext. 255; email [cma@pcwc.com](mailto:cma@pcwc.com).

### About TeamDCA:

For over 20 years, Distribution Centers of America (DCA) has been recognized for service excellence throughout its national network of member companies, together comprising more than 20 million square feet of warehouse space. Individually owned and operated, each member of TeamDCA is a leader in its regional market, providing value-added warehousing and third party logistics services responsive to the needs of global companies and **committed to customer success in that region**. For more information, or to request a quote for service visit [www.teamdca.com](http://www.teamdca.com).